



Agility breaks into China

Agility available in Chinese

A satisfied customer for over 15 years

Agility, the market-leading easy-to-use CMMS application from SoftSols, has just broken into the booming Chinese marketplace. The Chinese economy is booming, and more and more Western companies are setting up manufacturing operations there.

One major player is Bookham Technology, a world leader in optical communications. The company's advanced manufacturing plant in Shenzhen employs some 2,000 people – and computerised maintenance of the entire 250,000 square foot facility depends on Agility.

SoftSols had been planning a strategic entry into China for some time. The group, based in Wakefield, Yorkshire, runs its Asia-Pacific operations from offices in Melbourne. Investment in its overseas infrastructure included taking on specialist staff to translate Agility's user interface into Mandarin.

"Bookham has been a satisfied customer for over 15 years," explained SoftSols managing director, David Hipkin. "We're delighted that they are one of our first Agility users on the Chinese mainland."

"Right decisions, right time"

The Chinese maintenance engineers warmed to the system immediately. Up to 35 concurrent users can access and deliver up-to-the minute information about all of Bookham's Chinese assets, work orders and planned schedules. Agility enables the team to make the right maintenance decisions at the right time.

Agility's ongoing success is because, unlike many CMMS systems, it is easy to use, affordable, and has the power and capability to manage a complete maintenance portfolio. The simple browser-based interface means users can access and communicate essential data, even from remote sites. Engineers have better information at their fingertips, so are more capable of making on-the-spot decisions and remaining compliant with in-company and legal directives. Users save money and the overall maintenance workload is lightened.

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Economic powerhouse

“China is a powerhouse in today’s global economy,” said David Hipkin. “If British firms want export growth to continue, they need to take advantage of the country’s immense opportunities.

“We’re very pleased to be spearheading the penetration of maintenance software and industry best practise into China, and we are working on many more opportunities in the region. There’s a tremendous amount of interest.”

SoftSols Group is celebrating 25 years of consistent growth and innovation; and the recent award of prestigious Microsoft Gold partner status has further boosted its market-leading position. The company is actively exploring development possibilities with other Microsoft partners around the world.

To arrange a personal demonstration of Agility, or if you have any comments on this article, please call us on:

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